# Inclusive Language Education and Digital Technology

### NEW PERSPECTIVES ON LANGUAGE AND EDUCATION

**Series Editor:** Professor Viv Edwards, University of Reading, Reading, UK **Series Advisor:** Professor Allan Luke, Queensland University of Technology, Brisbane, Australia

Two decades of research and development in language and literacy education have yielded a broad, multidisciplinary focus. Yet education systems face constant economic and technological change, with attendant issues of identity and power, community and culture. This series will feature critical and interpretive, disciplinary and multidisciplinary perspectives on teaching and learning, language and literacy in new times.

Full details of all the books in this series and of all our other publications can be found on http://www.multilingual-matters.com, or by writing to Multilingual Matters, St Nicholas House, 31–34 High Street, Bristol, BS1 2AW, UK.

# Inclusive Language Education and Digital Technology

Edited by Elina Vilar Beltrán, Chris Abbott and Jane Jones

**MULTILINGUAL MATTERS** Bristol • Buffalo • Toronto

### To Gabriela from Eli

#### Library of Congress Cataloging in Publication Data

Inclusive Language Education and Digital Technology/Edited by Elina Vilar Beltrán, Chris Abbott and Jane Jones. New Perspectives on Language and Education: 30 Includes bibliographical references and index.

 Language and languages—Study and teaching—Technological innovations. 2. Language and languages—Computer-assisted instruction. 3. Children with disabilities—Education.
 Beltrán, Elina Vilar, editor of compilation.
 P53.855.154 2013

418.0078-dc23 2013001854

#### British Library Cataloguing in Publication Data

A catalogue entry for this book is available from the British Library.

ISBN-13: 978-1-84769-973-2 (hbk) ISBN-13: 978-1-84769-972-5 (pbk)

#### **Multilingual Matters**

UK: St Nicholas House, 31–34 High Street, Bristol, BS1 2AW, UK. USA: UTP, 2250 Military Road, Tonawanda, NY 14150, USA. *Canada*: UTP, 5201 Dufferin Street, North York, Ontario M3H 5T8, Canada.

Copyright @ 2013 Elina Vilar Beltrán, Chris Abbott, Jane Jones and the authors of individual chapters.

All rights reserved. No part of this work may be reproduced in any form or by any means without permission in writing from the publisher.

The policy of Multilingual Matters/Channel View Publications is to use papers that are natural, renewable and recyclable products, made from wood grown in sustainable forests. In the manufacturing process of our books, and to further support our policy, preference is given to printers that have FSC and PEFC Chain of Custody certification. The FSC and/or PEFC logos will appear on those books where full certification has been granted to the printer concerned.

Typeset by Techset Composition Ltd., Salisbury, UK. Printed and bound in Great Britain by Short Run Press Ltd.

# Contents

Contributors Introduction	vii xi
Part 1: The Key Issues	
Modern Foreign Languages as an Inclusive Learning Opportunity: Changing Policies, Practices and Identities in the Languages Classroom Jane Jones	3
Technology Uses and Language – A Personal View <i>Chris Abbott</i>	30
Meeting Special Educational Needs in Technology-Enhanced Language Teaching: Learning from the Past, Working for the Future <i>David Wilson</i>	45
Part 2: Case Studies	
The 21st Century Languages Classroom – The Teacher Perspective <i>Elina Vilar Beltrán and Auxiliadora Sales Ciges</i>	67
Using Technology to Teach English as a Foreign Language to the Deaf and Hard of Hearing <i>Ewa Domagała-Zyśk</i>	84
Information and Communication Technology – An Instrument for Developing Inclusive Practice in the Training of Modern Languages Teachers <i>Lynne Meiring and Nigel Norman</i>	103
	<ul> <li>Introduction</li> <li>Part 1: The Key Issues</li> <li>Modern Foreign Languages as an Inclusive Learning Opportunity: Changing Policies, Practices and Identities in the Languages Classroom Jane Jones</li> <li>Technology Uses and Language – A Personal View Chris Abbott</li> <li>Meeting Special Educational Needs in Technology-Enhanced Language Teaching: Learning from the Past, Working for the Future David Wilson</li> <li>Part 2: Case Studies</li> <li>The 21st Century Languages Classroom – The Teacher Perspective Elina Vilar Beltrán and Auxiliadora Sales Ciges</li> <li>Using Technology to Teach English as a Foreign Language to the Deaf and Hard of Hearing Ewa Domagata-Zysk</li> <li>Information and Communication Technology – An Instrument for Developing Inclusive Practice in the Training of Modern Languages Teachers</li> </ul>

vi	Inclusive	Language	Education	and Digital	Technology

7	Foreign Languages for Learners with Dyslexia – Inclusive Practice and Technology <i>Margaret Crombie</i>	124
8	Creative Engagement and Inclusion in the Modern Foreign Language Classroom <i>John Connor</i>	143
9	Conflicts between Real-Time Resources and the Storage of Digitized Materials: Issues of Copyright <i>Andreas Jeitler and Mark Wassermann</i>	155
	Conclusion	174
	Index	176

# Contributors

**Chris Abbott** is Reader in e-Inclusion at King's College London. He taught in mainstream and special schools, mostly in the London area, for twenty years before becoming Director of the Inner London Educational Computing Centre. Since joining King's College London, he has specialised in teaching and research around literacy, language and assistive technologies, especially with regard to students identified as having learning difficulties. He is the Programme Director of the MA Inclusive Education & Technology, and of the Foundation Degree/BA Education Studies. He has led a number of research projects on aspects of technology and disability, and is the author of ICT: Changing Education (2000) and SEN and the Internet: Issues for the Inclusive Classroom (2002). He is the Editor of the Journal of Assistive Technologies.

Email: Chris.abbott@kcl.ac.uk

**John Connor** A former head of a language faculty and local authority adviser, John worked for a time as a team inspector for OFSTED, specialising in modern languages and special educational needs in mainstream settings. He has worked on national languages projects, and latterly on developing languages in primary schools. He has led training and teaching and learning quality audits across the UK, Europe, the Middle East and the Far East. He is an Assessor for the Advanced Skills Teacher programme for the Department for Education.

Email: johnfconnor@aol.com

**Margaret Crombie** is currently an Educational Consultant with a specialism in Literacy Difficulties and Dyslexia. She is an Associate Lecturer with the Open University (Difficulties in Literacy Development course) and supervises a number of doctorate students. Margaret has considerable previous experience of working in the dyslexia field as a Specialist Teacher and as a Manager and Lecturer. She has researched into dyslexia and the learning of a foreign language in schools in Scotland, and is co-author of the book, *Dyslexia and Foreign Language Learning* (Schneider & Crombie, 2003). She has contributed to many other publications. She has chaired the Working Group for Dyslexia Scotland, which has produced an online Toolkit for the assessment and support of those with literacy difficulties in a Scottish school context – The Addressing Dyslexia Toolkit.

Email: margaretcrombie@me.com

**Ewa Domagała-Zyśk**, since 1998, has been working as a Researcher and Lecturer at the Pedagogy Department of the John Paul II Catholic University of Lublin and at the Centre for Deaf and Hard of Hearing Education at KUL. She was a pioneer of teaching English as a foreign language to deaf university students in Poland, starting her work in 1999. She is the author of more than 30 empirical papers on that issue, both in English and in Polish, a co-author (with K. Karpinska-Szaj) of *Uczeń z wadą słuchu w szkole ogólnodostępnej. Podstawy metodyki nauczania języków obcych* [Hearing impaired student in mainstream school. Basics of methodology of teaching English]. She participated in more than 30 international conferences presenting papers on teaching English as a foreign language to deaf and hard of hearing students.

Email: ewadom@kul.lublin.pl

**Andreas Jeitler** has been a specialist in the field of universal accessibility at Klagenfurt University's Library since 2004. Beside other tasks, he supports and trains students, teachers and other library users in the process of creating and understanding how to use digital-accessible learning materials. Owing to his own visual and hearing impairments, he knows and understands the barriers that arise for people with disabilities. Andreas is Chairman of the Advisory Board on the Equalisation of People with Disabilities of the city of Klagenfurt and also long term Chairman of Uniability, the workgroup for the equalisation of people with disabilities and chronicle illnesses at Austria's Universities and colleges.

Email: andreas.jeitler@uni-klu.ac.at

**Jane Jones** is Senior Lecturer in MFL Teacher Education at King's College London. She taught languages for many years in comprehensive schools. She is subject specialist in the Assessment for Learning Group at King's. Her research interests include the development and embedding of effective formative assessment practices in language teaching and learning, especially with student teachers, and the promotion of self-regulatory strategies by pupils of all abilities and all ages to manage their own learning. Jane has participated in many EU funded international research projects on language learning, assessment and inclusion as well as the management and leadership of schools and within these, has been interested to promote critical teacher research and the pupil voice.

Email: jane.jones@kcl.ac.uk

**Lynne Meiring** taught French and German in a range of secondary and Further Education colleges for 17 years. She has worked in Higher Education for 20 years, teaching on the PGCE programmes (primary and secondary) at University of Wales, Swansea and Swansea Metropolitan University. She has also taught on Masters' programmes. She is an ESTYN section 10 inspector and has worked as a Modern Foreign Language Consultant in schools. Her research interests include developing literacy through modern foreign languages and the use of technology in the teaching and learning of modern foreign languages. She has several publications related to the teaching of modern foreign languages.

Email: lynne.meiring@smu.ac.uk

**Nigel Norman** was formerly Senior Lecturer in Education (Modern Foreign Languages) at Swansea Metropolitan University School of Education. His research interests include the methodology of language teaching, grammar and literacy, and information technology in languages. Previously he was Advisory Teacher in Wiltshire, where he was involved in curriculum development, in-service training and resources management. Prior to that he spent seven years as Head of Modern Languages in a comprehensive school and ten years in a boys' grammar school, including a year's exchange teaching in Germany. He has published course materials for German teaching and a variety of book contributions and articles in academic journals. He is the Reviews Editor for *Language Learning Journal*.

Email: nigel.norman@smu.ac.uk

**Auxiliadora Sales Ciges** is Senior Lecturer in the Department of Education at Universitat Jaume I, Castellón, Spain. She is the coordinator of the research group MEICRI (*Mejora Educativa y Ciudadanía Crítica*). Her research focuses on intercultural and inclusive education, attitudes and values training and planning, developing and evaluating measures of attention to diversity in schools. Her latest projects examine teachers' professional development x Inclusive Language Education and Digital Technology

through action research and school change. Her research has resulted in publications in national and international refereed journals.

Email: asales@edu.uji.es

**Elina Vilar Beltrán** is a language instructor at Queen Mary, University of London. Modern languages education and accessibility have been her main areas of study since she started her post-doctoral training at King's College London. She held the Batista i Roca fellowship at Fitzwilliam College, University of Cambridge for three years and was part of a Young Researchers Programme from the Spanish Ministry of Education at Universitat Jaume I; researching inclusive education policies in different countries and designing materials for practising and aspiring language teachers. Other areas of interest include digital literacies, intercultural communication and language development in the study abroad context.

Email: e.vilar@qmul.ac.uk

**Mark Wassermann** is Head of the Department for the Support of Students with Disability and Commissioner for Persons with Disabilities at the University of Klagenfurt. As a visually impaired person, he acts as Vice Chairman of the advisory board on accessibility for the city of Klagenfurt and Vice Chairman of the Independent Living Movement of Carinthia. As a member of the committee for the accessibility of vending machines at the Austrian Standard Institute, Mark represents the interests of blind and visually impaired persons. As an independent contractor he provides accessibility consulting and training for companies and organisations with the focus of accessible information technology.

Email: mark.wassermann@uni-klu.ac.at

**David R. Wilson**, BA (Leeds), Grad.Cert.Ed., MA, MEd. (Newcastle), Adv.Dip. Ed in Special Needs in Education (Open), now retired, works voluntarily in the Equal Opportunities Department at Harton Technology College in South Shields in the North East of England, where, for 37 years, he taught French, German and latterly secondary school students with learning difficulties. His research interests and specialeducationalneeds.com website focus on school curriculum accessibility, with particular reference to modern foreign languages, special educational needs and appropriate use of information and communications technology. He has published articles, delivered teacher-training workshops and presented papers at international conferences in Europe, Asia and North America.

Email: davidritchiewilson@compuserve.com

# Introduction

# Elina Vilar Beltrán, Chris Abbott and Jane Jones

### The Purpose of the Book

Globalization of business, improved travel opportunities and ever growing means of communication have made it even more necessary for people of different linguistic and cultural backgrounds to communicate with each other in a wide variety of contexts and for a wide variety of purposes. Communication is richer, culturally as well as linguistically and economically, when it is possible in more than one language; having competence in languages is also personally enriching and generates enjoyment as well as growth; as has been shown by McColl (2000: 5): 'foreign language learning, far from interfering with language development as was once thought, stimulates its development, and gains can be detected right across the curriculum'. This statement provides a very solid theoretical basis for the implementation of teaching languages to all pupils and a powerful rationale for the expansion of this activity within the context of special educational needs (SEN). Digital technologies are ever more present in our lives and language-teaching contexts need to exploit the potential of these technologies in order to raise barriers to learning modern foreign languages (MFL). This book aims to show how this can be achieved with those individuals for whom language learning is more challenging, in a variety of contexts and from varying perspectives, and with a strong focus on the role of digital technologies. This is not an attempt to summarize developments worldwide, but a UK-based book with illuminative case studies from several European countries. Our exemplar chapters are not parochial, but carefully chosen to provide illuminative case studies within an area where very little has been published.

The book is aimed at teachers, advisers and researchers with an interest in the field of MFL teaching and learning, SEN and digital technologies. It may also be of interest to those studying the most effective approaches to inclusive language education. We also address postgraduate students looking for new and inclusive ways to teach MFL and heads and governors with responsibility for SEN/inclusion and for languages, as well as trainee teachers and teaching assistants.

## Outline of the Book

The book is divided into two parts. The first part identifies and draws out the key issues of inclusive education, languages and digital technologies. These are not considered separately but are seen as inextricably interwoven, and each chapter takes a different emphasis and a different perspective. Part 2 comprises a set of case studies of current and emerging practices in a range of cultural contexts. The methods and the initiatives to meet those challenges have clear international currency.

## Part 1: The Key Issues

Jones, in the first chapter, reviews recent policy changes regarding SEN and MFL, and reminds readers how learners with SEN were, for a long time, excluded from language learning. While the development of the National Curriculum strongly promoted inclusion in MFL, a suitable pedagogy has been elusive and teachers have lacked the necessary training, knowledge and resources in terms of materials and specialist support staff, a situation that is only slowly being remedied. Drawing on the insights and practices of three experienced and committed language teachers, Jones discusses the scope for the inclusion of pupils in a new culture of collaborative classroom language learning, a community in which all can achieve something on an identifiable 'can do' basis. A formative approach to assessing and progressing learning is considered central to learning. It is argued that learners with SEN need to develop a new language learner identity that empowers them with a measure of self-agency in such a learning community.

In Chapter 2, Abbott takes a personal view of the history of technology use by teachers of languages, first centred around audio and then in response to the availability of a wide range of digital technologies. Where once such technologies were found only in the classroom, learners now have access to mobile and other devices that offer sophisticated language tools. At the same time, the rapid development of the semantic web and social networking has offered fertile contexts for genuine linguistic engagement. A central focus of this chapter is the response of teachers and schools to these developments.

Wilson, in Chapter 3, identifies the challenges confronting teachers over recent years as they have differentiated their MFL lessons to include learners with SEN through information and communication technology (ICT). He argues for a more critical appraisal of the educational benefits of leading-edge technologies before their classroom adoption. SEN and ICT quite recently became priorities of MFL as a foundation subject within England's first National Curriculum. While MFL, SEN and ICT experts collaborated in the early years to pioneer good practice, the onus moved to MFL teachers working alone or, more recently, with a learning support assistant (LSA). Outside the classroom, Wilson argues, some adults expect too little from some learners, while assuming too much about the potential of ICT. The chapter includes a set of 10 practical scenarios for the readers to give thought to possible solutions.

## Part 2: Case Studies

Vilar Beltrán and Sales Ciges, in Chapter 4, explore the languages classroom of the 21st century in English and Spanish schools. Drawing on research in the field, the authors focus in particular on beliefs and practices of language teachers with regards to context, pedagogical approach and differentiation and modification in response to diversity. In addition to exploring language teachers' perceptions, Vilar Beltrán and Sales Ciges analyse case studies of the implementation of digital technologies in language-teaching contexts. Digital technologies, they argue, not only form the reality for most students of this era but they could also be powerful tools that have the potential to enhance language teaching for all.

Chapter 5, by Domagała-Zyśk, focuses on the use of technology for teaching English as a Foreign Language (EFL) to the deaf and hard of hearing. For such people, as with all others, online environments offer the potential for building and maintaining social networks, enabling alternative communication without using speech. The internet has replaced previous modes of communication used by people who are deaf or hard of hearing, such as letters, faxes or text telephones. Using computer technology often requires the ability to use English. Many of the students described in this chapter have to learn EFL in order to update their knowledge and skills, and to access technology. Domagała-Zyśk describes the ways in which ICT can support the process of learning EFL, including a case study of the author's experience of using ICT during English classes for deaf students. In Chapter 6, Meiring and Norman advance a case for ICT as an instrument for developing inclusive practice in the training of MFL teachers. They cite recent changes in legislation in Wales that have led to stronger demands for learners with SEN to have access to language learning. Using this policy requirement as a starting point, the authors consider the role and benefit of ICT in the curriculum, whether for access or enhancement. They consider the extent to which there may be a case for a distinctive pedagogy for SEN learners within MFL lessons, and the implications of this for teacher education. Using examples from their own practice in initial teacher education, the authors explore issues of pedagogy and resourcing, providing several practical examples.

The particular special needs of the learner with dyslexia are explored by Crombie in Chapter 7. In this chapter, Crombie, who has previously researched foreign language learning and dyslexia in schools in Scotland, considers a range of examples of inclusive practice. Building on her previous publications in this area, and her experience of working with teachers and learners, she considers how the use of technology in the foreign language classroom can benefit dyslexic and other learners. The chapter provides current and ready-to-use technologies for the classroom, and explains how these can be useful for language teachers.

The focus of Chapter 8 is an investigation by Connor into the extent to which interactive, creative resources can be a way to engage and motivate children who find learning difficult in the languages classroom. According to the author, the availability of interactive Web 2.0 tools has opened up new dimensions in the motivation and engagement of pupils who find learning languages difficult for various reasons. He argues that certain tools can provide students with an authentic purpose for their work, and if linked to a bespoke blog or wiki, can also provide them with an audience that could theoretically be global. Connor claims that blending digital technologies with other tried and tested approaches, such as making the learning active and kinaesthetic, affords students a much broader range of meaningful language learning opportunities.

Wassermann and Jeitler reflect on the conflicts between real-time resources and the storage of digitized materials including issues of copyright. Universities and other higher education institutions have been dealing with the complexities of digital resources for some time, but this has now become an issue for schools. This is particularly the case for teachers of languages who may wish to use authentic materials from digital versions of journals and magazines. In some cases, particular issues have arisen for learners with disabilities, for example visually impaired young people who need access to raw text for screen-readers. Without changes in the law of the kind that has recently occurred in the UK, such processes risk infringing copyright. From their experiences of grappling with these issues at their own institution, the authors consider all aspects of digitizing, from proofing to publication and dissemination. They also consider different emerging and actual legal solutions to this important area of resource provision.

# Looking Forward

In the conclusion, Vilar Beltrán, Abbott and Jones bring together the issues outlined in Part 1, which are detailed and exemplified in Part 2, to outline a blueprint for the immediate future. Here they balance the evident enthusiasm for technology-mediated language learning with a nuanced recognition of the constraints that exist, whether these are related to the provision of resources at a time of recession, the need for effective teacher education or the appropriate response to a socially networked learning community. The challenges for teachers with often conflicting demands are not underestimated. Despite acknowledging these complex and challenging areas, the editors tentatively indicate a shift from an experimental to a mature phase of development as technology becomes an invisible but vital tool for the 21st century languages teacher.

# A Word About Terminology

Our three areas of focus: technology, learning difficulty and language teaching, lead us into a complex field with regards to terminology. In a book with many contributors it would neither be appropriate nor helpful to insist on one standard terminology throughout, especially since many of the terms in use are not truly synonymous and may reflect varying understandings and policies. ICT - information and communication technology - is the name of a curriculum area in the UK and is widely used across Europe. However, this may be changing, and recent announcements in the UK suggest that the term may fall out of use in England, at least in the revised curriculum to be launched in 2014. Technology – and its component part digital technology – are in more general use and are used for this reason by several contributors. The term special educational needs (SEN) has been widely used in the UK since the late 1970s, although not often elsewhere. Those learners identified in the UK as having SEN may be given other designations in other contexts, with terms such as additional support needs (ASN), learning difficulties, learning disabilities and intellectual difficulties all in use.